



RENFREW COUNTY AND DISTRICT HEALTH UNIT  
EMPLOYMENT OPPORTUNITY  
**TECHNICAL SUPPORT ANALYST**

Competition #TSA 22-50 (Permanent, Full-time)

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The Renfrew County and District Health Unit has an opening for one (1) Permanent, Full-time Technical Support Analyst.

**Job Summary:** As a member of the Corporate Services team, the Technical Support Analyst is responsible for working with information systems and end-users. The Analyst will troubleshoot and resolve day to day technical and user support issues.

**Qualifications:** The minimum education, skills and experience for this position include;

Completion of a college level program in computer science, computer programming and/or network administration;

Minimum of 2 to 3 years of hands-on experience supporting the technology needs of end-users, ideally in a health care setting;

Effective interpersonal, troubleshooting and problem-solving skills;

Excellent communicator;

Strong organizational, time and project management skills with proven ability to successfully manage multiple priorities and timelines, working with confidential information;

Microsoft Certification is desirable;

Proof that you have been fully vaccinated against COVID-19; and

Acceptable criminal reference check is required.

***Imagine living in an outdoor adventure playground, surrounded by wide open spaces, pristine waterways, parks and trails with all the big-city amenities just a short drive away.***

**Annual Salary:** \$56,955 to \$65,418, (plus comprehensive benefits package)

**Posted Date:** December 1, 2022

**Closing Date:** Applications must be received no later than **4:00 p.m. on December 16, 2022.**

Please send your cover letter and resume, stating applicable Competition #TSA 22-50 to:

Renfrew County and District Health Unit, Corporate Services  
141 Lake St  
Pembroke, Ontario K8A 5L8  
EMAIL: [jobs@rcdhu.com](mailto:jobs@rcdhu.com)  
(in MS Word or PDF format)

Thank you for your interest, however, only applicants considered for an interview will be contacted. Accessibility accommodation is available upon request. Applicants are asked to make their needs known in advance. **No telephone calls please.**