



Renfrew County and District Health Unit
"Optimal Health for All in Renfrew County and District"

For Immediate Release

(Pembroke, Ontario, 10:40 a.m., February 2, 2022)

Technical Issue with Local Booking System Creates In-valid Vaccination Appointments - Only Pembroke and Deep River Clinics Booking Appointments

Today, Renfrew County and District Health Unit (RCDHU) is acknowledging a technical issue with the previous booking system that has allowed some residents to book appointments in the month of February. **Any resident with an appointment scheduled within the month of February must have booked through the provincial booking system ONLY. Please discard any appointment booked on the previous booking system through the RC VTAC website for February.** RCDHU apologizes for any inconvenience.

RCDHU has received reports of several residents showing up to the Ma-te-way Activity Centre in Renfrew with appointments. **Please be advised that there is NO clinic being held in Renfrew today.**

Be sure to check the most recent [clinic schedule](#) for the most up-to-date clinic information and locations. No appointments are necessary, as walk-ins for anyone 12 years of age and over, are accepted at all vaccination clinics across Renfrew County and District. Walk-in availability for children ages 5 to 11 varies, based on the paediatric vaccine supply.

Residents can book appointments for ONLY Pembroke or Deep River through the [Provincial COVID-19 vaccination portal](#) or by calling the Provincial Vaccine Contact Centre at 1-833-943-3900. Anyone who does not have an Ontario Health Card and is unable to book their vaccination appointment online must call RCDHU's COVID-19 Vaccination Information Line at 613-732-9436 or toll free at 1-833-773-0004.

Residents can also check with local pharmacies to get their dose of the COVID-19 vaccine. Call the pharmacy ahead of time as vaccine supply varies and appointments may be required.

For more information on COVID-19 vaccination, visit <https://www.rcdhu.com/novel-coronavirus-covid-19-vaccine-rollout/>.

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