



Renfrew County and District Health Unit
"Optimal Health for All in Renfrew County and District"

For Immediate Release

(Pembroke, Ontario, 12:15 p.m., March 27, 2021)

RCDHU Confirms One Staff Member at Tim Hortons in Renfrew Tests Positive for COVID-19

Today, Renfrew County and District Health Unit (RCDHU) is confirming that one staff member at Tim Hortons in Renfrew, has a positive laboratory-confirmed case of novel coronavirus 2019 (COVID-19). As a result, Tim Hortons management has voluntarily closed both sites to undergo a deep clean of both facilities. All staff who have been deemed to be a close contact of the positive case, have been given direction to self-isolate and arrange for testing.

All patrons, including those who dined-in and visited the drive-through, are not considered to be at risk. However, all Renfrew County and District (RCD) residents are advised to [self-monitor](#) daily for COVID-19 symptoms. Should they develop symptoms, immediately [self-isolate](#) and arrange for testing.

RCDHU is working closely with the management staff of both Tim Hortons locations, to ensure necessary measures continue to be in place to protect all staff, patrons and the public. RCDHU staff is actively investigating the case and **all high risk contacts will receive a standard text message from the RCDHU virtual assistant within 24 hours, notifying them that they have recently been exposed to COVID-19. All high risk contacts will be directed to complete the virtual assistant survey to complete contact tracing. If you are a high risk contact:**

- You MUST [self-isolate](#) and [self-monitor](#) for symptoms for 14 days. Do NOT return to work, school or child care, in-person;
- Call the Renfrew County Virtual Triage Assessment Centre (RC VTAC) at 1-844-727-6404 to book an appointment for testing;
- If test result is negative, continue 14-day isolation because of exposure and because COVID-19 could have been developing (incubating) at time of test;
- If test result is positive, continue to self-isolate and you will be contacted by RCDHU.

If you have been directed to self-isolate, you are required to:

- Stay home. Do not go to work, school, child care, or public places. You can go outside, but you must stay on your own property. Do not walk around the neighbourhood.
- Avoid contact with others. No visitors unless deemed essential (e.g. care providers), stay in a separate room away from other people within your household, use a separate bathroom if possible.
- If these steps are not possible, maintain a distance of 2 metres from others at all times.

- Keep your distance. If you are in a room with other people, keep a distance of at least 2 metres and wear a mask or face covering that covers your nose and mouth.
- Wash your hands often with soap and water or an alcohol-based hand sanitizer.

RCDHU is reminding residents to complete the [COVID-19 self-assessment tool](#) or [COVID-19 school and child care self-assessment tool](#) daily before going to work, school or daycare, to monitor for symptoms and proper guidance.

For more information, visit RCDHU's website at <https://www.rcdhu.com/novel-coronavirus-covid-19-2/> or call 613-732-3629 or 1-800-267-1097.

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