# **COVaxON Minimum Requirements:**

# 1. Computer Specification:

- a. Any computer running Windows 10 Operating System
- b. At least 5 GB of RAM, with 2 GB available for Salesforce browser tabs.
- c. Computer connected to broadband internet
- d. Network latency of 200 ms or less.
- e. Download speed of 1 Mbps or greater.

#### 2. Browser:

- a. MICROSOFT® EDGE CHROMIUM Supports latest stable browser version 87
- b. GOOGLE CHROME™ Supports latest stable browser version 87
- c. MOZILLA® FIREFOX® Supports latest stable browser version min 84
- d. APPLE® SAFARI Supports latest browser stable version

### 3. Two-factor authentication:

- a. A smart phone is required to download the Salesforce Authenticator app.
- b. The same phone will be required to obtain codes to access the application.

#### 4. User email:

- a. For registering to COVaxON Solution, the user needs to provide an email address (affiliated to their organization/corporation is preferred)
- Account creation email should come from an identified/authorized site contact with information to create an account on Salesforce (COVaxON) within 24 hours. Please note: MOH will not entertain unsolicited email from users to create accounts.

# 5. Printer (optional):

- a. Printer to be used to print out receipts if required for physical resident files and/or for RH clients.
- b. Paper refill 4 boxes of paper are allocated to start and please watch the consumption. Once down to one (1) week's worth of paper please request a refill from MOH, as this requires five (5) business day lead time. MOH will confirm shipping address, as well as the number of rolls/boxes required and how long they expect them to last.

#### 6. iPad Brightness (if applicable<sup>1</sup>)

a. Set the brightness to 50% MAX to reduce battery consumption. At 50% the iPAD should last for approximately 12 hours.

<sup>&</sup>lt;sup>1</sup> iPADs are one form of a mobile device. Note that COVaxON can be accessed on other mobile devices if the above requirements are met.