



# Renfrew County and District Health Unit

## COVID-19 Resource for Real Estate Offices

As more businesses open and people increase their contacts, the risk of a rapid rise in COVID19 infections and outbreaks is ever-present. Therefore, we must continue the hard work everyone across Renfrew County and District (RCD) has done to get us to where we are today.

Below is some advice from Public Health Inspectors (PHI), to assist with daily operations for those working in RCD's real estate sector.

### **Renfrew County and District Health Unit PHI Advice**

1. Before and after touching items in the home you are viewing, sanitize your hands with alcohol-based hand sanitizer or wash your hands with warm water and soap.
2. Wear masks/face coverings while indoors, as it is an enclosed space, or in any other scenarios where it would be difficult to maintain the two metre distance from agents and clients.
3. Minimalize touching items and furniture as much as possible.
4. It is recommended for sellers to also draw up their own set of rules and post them near the doorway, especially if they want extra assurance that agents and clients will follow safer practices.
5. Do not share a car with your agent; go to the viewing in your own car or go in a car with someone who lives in the same household.

### **Additional Advice from the Ontario Real Estate Association (OREA)**

1. Realtors should continue limiting contact by using digital and virtual technology wherever possible.
2. Ensure that a supply of personal protective equipment (i.e. masks/face coverings) is available for agents and clients if in-person client interactions are required. Ensure that viewings are limited to the parties to the contract only.
3. If the property is in a building with an elevator, refer to the building's rules on the limit for persons allowed in the elevator.

### **Additional Advice from the Real Estate Council of Ontario (RECO)**

1. Maintain physical distancing of at least two metres from people outside of your household.

### **For more information**

- [OREA COVID-19 Information HUB](#)
- [RECO COVID-19: Consumer Information](#)

September 16, 2020